



THE BREHON  
HOTEL & SPA

## Access Guide

The Brehon Hotel & Anú Spa, Muckcross Road, V93 RT22, Killarney, Co. Kerry, Ireland.

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## The Brehon Hotel & Spa, Access Statement

This Access Statement aims to accurately describe the facilities and services that we offer all our visitors and guests and does not contain personal opinions as to our suitability for those who have access requirements. It was updated in January 2026.

If we have not covered your access needs in this document, please contact us Tel.: +353 64 663 0700 or Email: [info@thebrehon.com](mailto:info@thebrehon.com) and we will discuss your needs and offer our assistance where we can.

**Ciaran Lynch, Office Manager, The Brehon Hotel & Spa**

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## **Our services**

No matter where you are or how beautiful the backdrop – we believe you have to deliver outstanding, genuine service every day. This is what we do. Exceptional surroundings complemented by exceptional service... this is The Brehon Way.

The design and decorative inspiration for our award-winning hotel comes from our spectacular setting. The classical detailing of Killarney's stately home, Muckross House, inspired the exterior. While inside, the dappled light and rich green hues of Killarney's ancient oak forests instill a sense of calm.

This hotel is 2 km from Killarney National Park, and 4 km from the 15th-century Ross Castle. Featuring marble bathrooms and bespoke linens, the polished rooms offer free Wi-Fi and flat-screen televisions. Upgraded rooms have balconies and/or countryside views, and suites add sitting areas.

Parking is free. There are two dining options; Danú Restaurant and The Brehon Bar. There is also a residents bar in the basement; Baddb, a golf simulator; Par 72 and Anú Spa.

**A relaxing stay and a warm welcome await you at The Brehon, Killarney.**

## **Mission Statement**

Our mission is to become Ireland's leading leisure provider offering universal access for all. We believe everyone should be treated equally and in the Brehon everyone is our guest regardless of age, impairments or long-term health conditions, and so we have a welcoming environment for all. We recognise the importance of making our facilities, services, information and employment accessible.

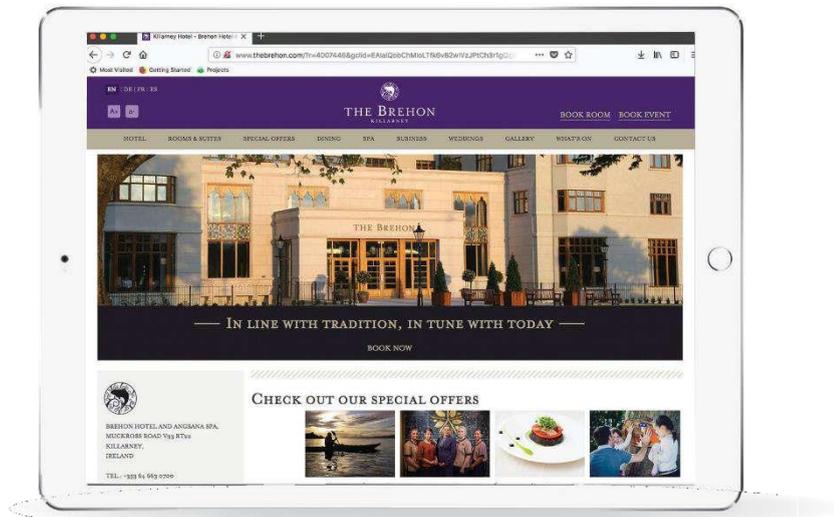
## **Staff Training**

Our staff receive ongoing management and operations training on accessibility awareness, diversity and inclusion for all so we can offer the highest quality of service to all our guests and be a leading inclusive employer.

## **Our access and customer service policies**

- Our personnel receive training in how to cater for visitors with accessibility issues or other access requirements.
- You can read our full Access Policy on our website.

## Where to find our information



We provide information about our services:

- on our Website at <http://www.thebrehon.com/>
- as a downloadable PDF document
- in printed formats, e.g. by letter, leaflet,
- by telephone
- by E-mail

Contact our friendly and knowledgeable staff for any information you may require:

Tel.: +353 64 663 0700

Fax: +353 64 663 0701

Email: [info@thebrehon.com](mailto:info@thebrehon.com)

## Booking/Reservations

To make a booking you can visit our website <http://www.thebrehon.com/>

or you can call or email our reservations team on:

**+353 (0)64 663 0700 or [reservations@thebrehon.com](mailto:reservations@thebrehon.com)**

## Visiting us

The Brehon is located on the Muckcross Road (N71), on the left-hand side approximately 1km from Killarney town center. The Gleneagle Arena is situated beside The Brehon.

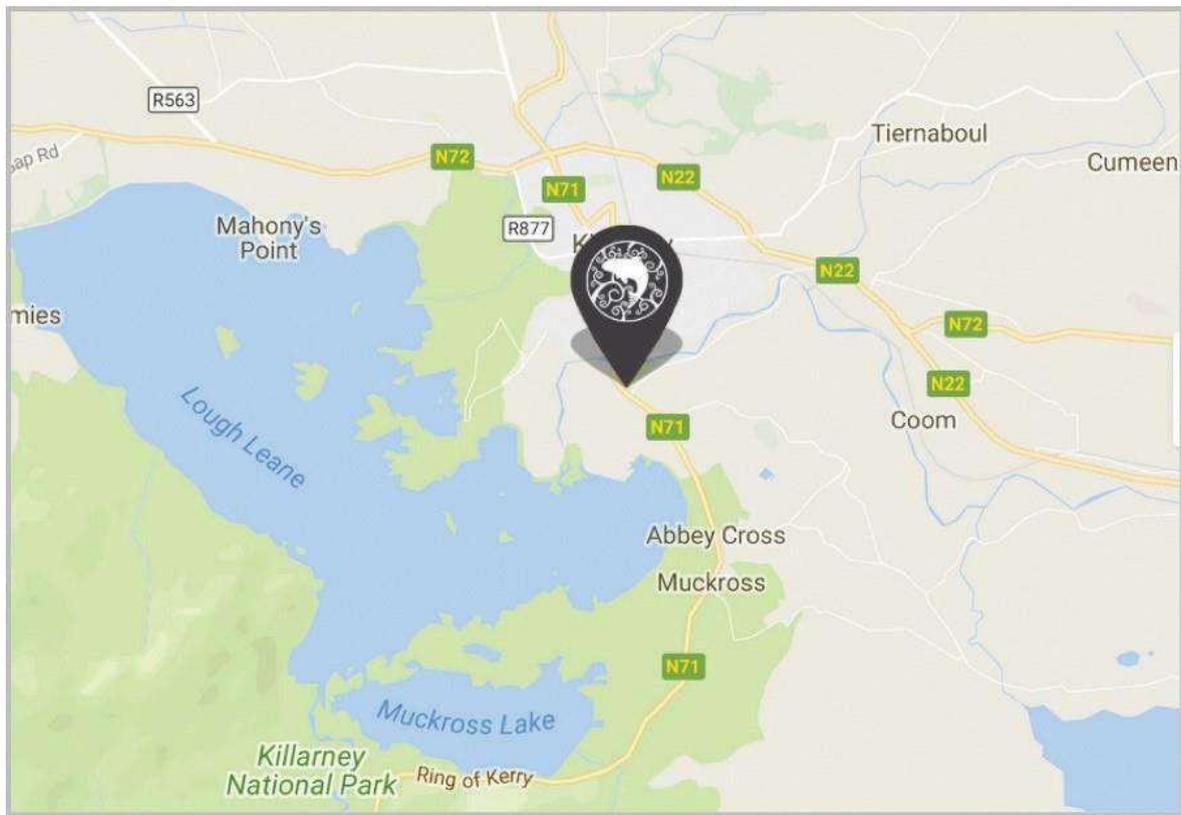
From Cork take the N22 to Killarney, on reaching Killarney follow signs for Muckcross Road N71, the hotel is on the left-hand side approximately 1km from Killarney town centre.

From Kerry Airport, take the N22 towards Killarney and follow the signs for Muckcross Road N71, The Brehon is on the left-hand side approximately 1km from Killarney town center.

From Shannon Airport, take the N18 to Limerick, take the N21 to Castleisland, then take the N22 to Killarney and follow the signs for Muckcross Road.

The approximate distance from the bus and train station in Killarney to the hotel is 1.8Km.

## Map



Brehon Hotel

GPS Coordinates: 52° 2' 42.828" N 9° 30' 17.712" W

## Parking

- We have two marked accessible parking bays outside the hotel's main entrance.
- The distance from the designated parking spaces to the main entrance is less than 40m, via a pavement with dropped kerb.
- The pavement surface is made of paving stones. It is smooth and step-free.

## Main entrance

- The main entrance is reached directly from the pavement.
- There is step-free access via an automatic sliding door.
- The full opening width of the entrance door is 175cm.

- There are safety markings on large glass doors or windows
- The entrance is well lit and covered.
- There is a night bell and intercom at a height of 149cm.

## Reception area / lobby

- The height of the counter is 100cm.
- There are tables and armchairs where wheelchair users and other customers may be checked in/out of the hotel if required.



## Moving around the venue

### Signage

- We have clear, legible signage to help you find your way easily and safely to your room
- All our function rooms, the breakfast room, Brehon Restaurant, Brehon Bar and meeting rooms are clearly signposted.

### Corridors and access routes

- There is step-free access throughout the hotel.

### The Brehon Hotel & Spa

- The minimum width of doors in corridors and access routes is 150cm.
- The floors of the corridors/access routes are either carpeted, wood or polished stone.



Hotel Corridor

Steps and stairs • There are staircases between floor levels. Stairs are equipped with handrails. • The Brehon Bar is on four levels, with step-free access to the Main Bar and Lower bar (via the lift). The upper and middle areas can only be reached by steps. There is waiter service at all tables. Lifts/Elevators There are two lifts to all guestroom and meeting room floors, affording easy access to all our customers. • The clear opening width of the lift doors when fully open is 90cm. • The internal floor dimensions of the lift cabins are Width 128cm x 184cm depth. • The lift control buttons are at a height of 104cm to 120cm above floor level. • The lift control buttons are tactile (with Braille and raised numbers). • The lift stops are announced visually and verbally and with a sound.

### Steps and stairs

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### Lifts/Elevators

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- The lift stops are announced visually and verbally and with a sound.



Hotel Lifts Doors Closed



Hotel Lift Door Opened

## Public use accessible toilets

There is a public use accessible toilet on the Ground Floor, one in the mezzanine floor and one in The Anú Spa.

### The Ground Floor Accessible Toilet

- The toilet door clear opening width is 92cm.
- There are support handrails beside the toilet.
- The height of the toilet seat from the floor is 48cm.
- The width of the floor space at the left side of the toilet is 28cm.
- The width of the floor space at the right side of the toilet is 79cm.
- The length of the floor space in front of the toilet is 119 cm.
- Height of free space from the floor to the underside of the washbasin is 63cm.
- The length of the floor space in front of the washbasin is 92cm.
- The lower edge of the mirror is 77cm above floor level.
- The toilet floor is tiled.
- There is an emergency pull cord alarm in the toilet.



## The Brehon Hotel & Spa

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## Baby-Changing Facilities



Changing facilities for babies are available in two of the accessible toilets. Located on the ground floor and 1st floor.

Height of changing table: 75cm

Width of entrance door: 94cm

## Accommodation / Guestrooms

We have 125 guestrooms, of which 3 are suitable for people with disabilities.

All rooms are equipped with tea/coffee making equipment, TV, telephone, hairdryer, toiletries, luggage rack, wardrobe and room safe.

All bathrooms are en-suite. Three bathrooms have roll-in showers. Four bathrooms have bathtubs.

### Accessible guestrooms

The accessible rooms are located on the 1st and 2nd floors

### **Accessible Guestroom (number 113)**

- The clear opening width of the guestroom door is 76cm.
- The room has a wooden floor.
- The room key is an electronic card type.
- Single and double beds are available.
- Bed height to top of cover is 50cm.
- Beds are on wheels and there is a free height under the beds of 18cm.
- The free floor space at the side of the bed is 245cm and 62cm (Room 113).
- Free floor space in front of the bed (foot end) is 200cm.
- The bed height is not adjustable.
- The wardrobe has a lower rail for clothes hangers.
- Coffee and tea-making equipment is within easy reach from a seated position.
- The wardrobe rail height is 130cm from floor level.
- Electric sockets and switches are at a height of 69cm above floor level.
- Guest rooms have a step to the balcony door, height 19cm. Corridor width in room is 80cm.
- There is lower spy hole in door is at a height of 110cm and the higher one is 158cm.
- There is an emergency alarm in the en-suite bathroom.

The guestroom furniture is moveable, and we will be happy to adjust the room to your requirements.



En-suite Bathrooms (typical room with roll-in shower)

### **Typical en-suite bathroom with roll-in shower (Room 113)**

- The clear opening width of the door is 76cm.
- The door opens inwards.
- There is a level access (roll-in) shower.
- We provide a non-slip shower mat.
- The shower has support handrails.
- A movable shower chair can be provided.
- The shower has a single lever, wall-mounted tap.
- The height of the shower head can be adjusted.
- The height of the toilet seat from the floor is 41cm.
- The width of the floor space at the user's right side of the toilet is 130cm.
- The width of the floor space at the user's left side of the toilet is 33cm.
- The length of the floor space in front of the toilet is 260cm.
- The toilet has support handrails on one side (folding handrail at user's right).
- The height of the free space from the floor to the underside of the washbasin is 70cm.
- The length of the floor space in front of the washbasin is 210cm.
- The lower edge of the mirror is 86cm above floor level.
- A hairdryer is available in the bedroom.
- The bathroom floor is tiled, non-slip.
- There is an emergency pull cord alarm system in the bathroom.
- There is a clothes hook at a height of 114cm.





## **Restaurant / Breakfast Room**

### **The Brehon Restaurant**

- There is level access to the room.
- There are seating areas in raised areas by the windows (up three low steps, with handrails).
- Access is via double manual doors from the Reception area or from the street entrance, via double manual doors.
- The clear entrance door width is 190cm. (with both doors open)
- The facility is self-service (for breakfast) but waiter service is available on request.
- The minimum width of passage between tables and chairs is 195cm.
- The height of self-service buffet counter is 78cm.
- The tables are square or placed together as a rectangle.
- Free height under the table for the knees is 73cm.
- There are chairs with and without arms and sofa seating along one wall.
- Lighting is good and even.
- We can provide high chairs for babies and small children.
- There are contrast markings on glass doors.
- Large print menus are available.

## The Brehon Hotel & Spa

- Menus list allergens.
- Our menu includes meals for people who require special diets.
- We can provide meals for people who require special diets upon request.

## **The Brehon Bar**

The Brehon Bar is located by the main reception//lobby area. It serves drinks, lunch and dinner.

- There is step-free access to the bar.
- There is a Lower Bar with access via a lift or staircase from the main bar.
- The doors are manual, with a clear width of 185cm.
- The height of the bar is 134cm. (149cm in Lower Bar)
- The seating area allows space for wheelchair users.
- The minimum width of passage is 156cm.
- Tables are square with a single central leg.
- Height of space beneath the table top for knees is 71cm. Some drinks tables are lower in the Lower Bar.
- Large print menus are available.
- Menus list allergens.
- We can provide meals for people who require special diets upon request.

## Par 72 – Golf Simulator

There is step-free access to Par 72 Simulator via two lifts on the 4<sup>th</sup> floor • Access is via double manual doors from the corridor. • The floor covering is short pile carpet. • The clear entrance door width is 156cm (with both doors open). • Room layout is flexible according to requirements.



## The Leinster Suite Meeting Room

There is step-free access to the meeting room via two lifts on the 1<sup>st</sup> floor. • Access is via double manual doors from the corridor. • The floor covering is short pile carpet. • The clear entrance door width is 156cm (with both doors open). • Room layout is flexible according to requirements. • The height of tables is 78cm. • Free height under the table for the knees is 70cm



## The Munster Suite Meeting Room

There is step-free access to the meeting room via two lifts on the 1<sup>st</sup> Floor • Access is via double manual doors from the corridor. • The floor covering is short pile carpet. • The clear entrance door width is 156cm (with both doors open). • Room layout is flexible according to requirements. • The height of tables is 78cm. • Free height under the table for the knees is 70cm



## **Brehon Fitness Suite and Vitality Suite**

The Brehon Fitness Suite and Vitality Suite provide a range of modern equipment for exercise and training, with staff to help you make the most of your fitness programme. The spaces have step-free access and there is a wheelchair accessible toilet and shower room.



## Anú Spa



### Vitality Suite

The Spa is located on the Lower Ground floor and has step-free access via the main lifts connecting all floors of the hotel.

There are six treatment rooms, a pool and accessible bathroom and shower.

- Width of the entrance door is 97cm.
- Narrowest free passage way is 154cm wide.
- There is a free turning space of at least 120cm x 120cm.
- The treatment couches are height adjustable.

## **At the hotel**

This section refers to our customer service, physical access and other accessibility information.

### **Customer service and safety**

We take pride in providing the very best service to all our customers at all times. We continually monitor and improve our access services, based on customer feedback and regular staff briefings.

## **Our services include:**

### Reception and room service

- We offer 24-hour reception call service.
- We offer room service.
- Free wifi is available throughout the hotel.
- You can order meals to be served in your guestroom.
- Our staff are trained to serve customers with access requirements.
- There is a hearing loop at the reception desk for people with hearing aids.
- We can provide assistance to customers with wheelchairs or guests that require any assistance to reach their room, if requested and help with your luggage.

### Equipment as part of our services

- You can borrow a wheelchair at our hotel (advanced notice required).
- You can borrow a portable shower seat at our hotel.
- We provide a vibrating alarm for guests with hearing impairments.
- We provide a vibrating pillow-pad for guests with hearing impairments.
- We have a sensory box that you can book in advance if required.
- We have a defibrillator on site located at reception and our staff are trained in using it.
- We provide 24/7 first aid cover
- If you require any further equipment to hire please contact our access officer to facilitate.



### Assistance/guide dogs

- Assistance and guide dogs are allowed and welcomed on our premises.
- We provide water bowls for assistance/guide dogs.

## Evacuation procedures

- We have evacuation procedures in case of emergency.
- Our staff are trained to assist people with disabilities in emergency evacuations.
- Evacuation routes are signposted.
- Evacuation plans are available to guests
- Emergency evacuation chairs are available on each emergency stairwell between 2<sup>nd</sup> and 3<sup>rd</sup> floors
- Evacuation teams are trained in the use of evacuation chairs



## Accessible Transfers and Taxi

- Should you require a wheelchair accessible taxi please contact Killarney Cabs or ask our front office team to arrange the booking. Booking in advance is advisable.